

EBD Journal Club
CEU Verification Form & Quiz

To earn AIA Continuing Education Units, purchase a CEU Management fee, complete the verification form and quiz questions and Catherine Ancheta at cancheta@healthdesign.org

Participant Name: _____

AIA Member #: _____

Provider Name: **The Center for Health Design**

Provider Number: **Z009**

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Attended	AIA	Webinar Title	LU Hours	HSW
Yes <input type="checkbox"/> No <input type="checkbox"/>	EBDCLUB35	EBD Journal Club: Emergency Physicians' Workstation Design: An Observational Study of Interruptions and Perception of Collaboration During Shift-End Handoffs	1.0	Yes

1. Which research methods were used to capture data regarding around handoffs, interruptions, and collaboration from the ED? (select all that apply)
 - a) Video recording
 - b) iPad based observation tool
 - c) Physician surveys
 - d) Staff Interviews

2. The study was conducted in physician's workstations located in _____ ED facility.
 - a) Same
 - b) Different

3. Which phase of a handoff involves both the incoming and outgoing physician?
 - a) Handoff preparation
 - b) Exchange and dialogue
 - c) Post handoff phase
 - d) All of the above

4. The average duration of exchange and dialogue between the incoming and outgoing physician was _____ in the enclosed workstation.
 - a) Shorter
 - b) Longer

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5. Physicians spend a majority of their time during the handoffs at the following locations:
 - a) Physicians' workstation
 - b) Patient bedside
 - c) Equally divided between the workstation and patient bedside.

6. On average, physicians were interrupted once every _____ minutes during shift-end handoffs.

7. The number of interruptions were highest in the following workstations.
 - a) Pod A- Open workstation
 - b) Pod B- Enclosed workstation
 - c) Pod C- Semi-open workstation

8. Which of the following are true about the enclosed workstation? (select all that apply)
 - a) Proximity to the nurse station
 - b) Ability to control the environment and choice of being secluded
 - c) Lack of direct visibility to patient rooms
 - d) Lack of auditory privacy

9. Which of the following are the top three sources of interruptions during physician handoffs?
 - a) Attending physicians, phone, and medical students
 - b) Residents, nurses and other attending physicians
 - c) Residents, medical students, and phone
 - d) Nurses, phone, and patient families

10. The number of _____ interruptions were significantly higher in the open workstation as compared to enclosed and semi-open workstations.
 - a) Nonclinical
 - b) Clinical
 - c) nonclinical and clinical

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