



**ICONS and Innovators Webinar Series**  
CEU Verification Form & Quiz

To earn AIA Continuing Education Units, purchase a CEU Management fee, complete the verification form and quiz questions and submit to Natalie Gonzalez at [ngonzalez@healthdesign.org](mailto:ngonzalez@healthdesign.org).

Participant Name: \_\_\_\_\_

AIA Member #: \_\_\_\_\_

Provider Name: **The Center for Health Design**                      Provider Number: **Z009**

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Attended	AIA	Webinar Title	LU Hours	HSW
Yes <input type="checkbox"/> No <input type="checkbox"/>	WEB20C27_ON	Behavioral Health Outpatient Care in the Post-Pandemic World	1.0	Yes

1. What are three ways the pandemic has impacted behavioral health?
  1. \_\_\_\_\_
  2. \_\_\_\_\_
  3. \_\_\_\_\_
  
2. What is an action or inaction that caused injury or death due to lack of preparation, training, supplies/equipment?
 

\_\_\_\_\_
  
3. List three items contained in the CMS telemedicine tool kit.
  1. \_\_\_\_\_
  2. \_\_\_\_\_
  3. \_\_\_\_\_
  
4. What are the three types of telemedicine service defined by CMS?
  1. \_\_\_\_\_
  2. \_\_\_\_\_
  3. \_\_\_\_\_
  
5. After March 20<sup>th</sup>, where must patients be located to receive reimbursement?
 

\_\_\_\_\_

NOTE: To have your credit uploaded to the AIA, you must purchase a CEU Management fee from The Center for Health Design store. This \$12.00 fee covers the administrative cost of uploading CEUs to the AIA. <https://www.healthdesign.org/store/products/events-webinars>

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6. Which of the following is not likely a change to delivery of care?
  - a. Medication reminder Check ins
  - b. Potential to reduce stigma
  - c. Reduced family involvement
  - d. Greater public awareness
  
7. What are three strategies to improve safety in outpatient settings?  

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8. What are three primary design considerations for outpatient behavioral health?  

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9. Which of the following is not a consideration for space to support virtual health?
  - a. Space for equipment
  - b. Acoustics and lighting
  - c. Direct natural light
  - d. Location and staff amenities
  
10. What is one prediction as we move into a post pandemic world?  

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