



## **Evidence-Based Design Journal Club**

CEU Verification Form & Quiz

To earn AIA Continuing Education Units, purchase a <u>CEU Management fee</u>, complete this verification form and quiz, and submit to Catherine Ancheta at <u>cancheta@healthdesign.org</u>.

Participant Name:		
AIA Member #:		
Provider Name: The Center for Health Design		Provider Number: <b>Z009</b>
I purchased a CEU Management fee	Order #	

AIA	Webinar Title	LU Hours	HSW
EBDCLUB32	EBD Journal Club: Backstage Staff Communication: The Effects of Different Levels of Visual Exposure to Patients	1.0	Yes

- 1. Circle all types of communication that can be considered backstage communication in healthcare settings (i.e., a discourse occurring among healthcare professionals away from patients).
  - a. Find out who has seen whom
  - b. Greet patients upon arrival to the clinic
  - c. Request for information/clarification from colleagues
  - d. Help patients for wayfinding

described as visual exposure to patients.

e. Find out which patients are in rooms

2.			isual exposure to patients reported
	less concern about having back	stage communication	1.
3.	Among all space programs (e.g preferred talking in	•	or, or office), staff members
4.	using various tools. This study of	quantified the visual r	can be measured in multiple ways elationships between two user using Visual Power tool, which is