



Maternity Care Patient Room Annotation

Design Elements, Related Outcomes, and Design Strategies

| Design Element: | Desirable Outcome: | Design Strategies: | Reference: |
|---------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Layout-Overall | Improved patient mobility and reduced falls | Space for clearly defined patient/newborn/family/caregiver zones | (Brown & Gallant, 2006; Calkins, Biddle, & Biesan, 2012; Pati, Cason, Harvey, & Evans, 2010) |
| | | Clearances for wheelchair, furniture and medical equipment | |
| | | Clearance between bed and chair enabling pivot-turn for wheelchair | |
| | | Bathroom door visible to the patient while in bed | (Calkins, Biddle, & Biesan, 2012) |
| | | Large bathroom door openings to accommodate patient, attached equipment and caregiver | (Calkins, Biddle, & Biesan, 2012) |
| | | No equipment or other obstruction in the path from bed to bathroom | (Calkins, Biddle, & Biesan, 2012; Hitcho et al., 2004) |
| | | Adequate numbers of patient rooms and bathrooms designed specifically for bariatric patients | |
| | | Spatial clearance (e.g. door width) for bariatric patients | |
| | Reduced risk of contamination | Single bed patient room | (Bartley, Olmsted, & Haas, 2010; Ben-Abraham et al., 2002; Chang, 2000; Bracco, Dubois, Bouali, & Eggiman, 2007; Gardner, Court, Brocklebank, Downham, & Weightman, 1973; MacKenzie et al., 2007; McManus, Mason, McManus, & Pruitt, 1992) |
| | | Private bathroom for individual patients | (Ben-Abraham et al., 2002; Chang, 2000; Bracco, Dubois, Bouali, & Eggiman, 2007; Gardner, Court, Brocklebank, Downham, & Weightman, 1973; McManus, Mason, McManus, & Pruitt, 1992) |
| | Efficient delivery of care | All elements in the patient room located and oriented uniformly across all patient rooms | |
| | | Space allotted based on detailed analysis of mobile equipment (such as: intravenous [IV] pumps, medication cart, crash cart, portable lifts, telemedicine equipment) which may be used in the room, and their location | |
| | | A clear path to move the bed /bassinet in/out of room | |
| | | Minimum environmental obstacles that interfere with care delivery (e.g. starting an intravenous [IV] pump, monitoring vitals, helping patient to bathroom) | (Hitcho et al., 2004) |
| | | Clearly defined zones for patient, newborn(s), family and caregiver (including newborn examination and bassinet locations) | (Brown & Gallant, 2006; Hendrich, Chow, 2008; Malkin, 1994; Pati, Cason, Harvey, & Evans, 2010) |
| | | Adjacencies to minimize staff walking and increase efficiency | |
| | | Sufficient space and provision for equipment, medical gases, and power capacity to accommodate different levels of patient acuity including codes | (Annonio, Graham, Ross, 2010; Brown & Gallant 2006; Hendrich, Fay, & Sorrells, 2004; Zimring & Seo, 2012) |
| | | Locations of equipment for both mother and newborn(s) during various birthing stages verified with various caregivers for ease of access and use when needed | |
| Sufficient spaces for the use of bedside electronic medical records (in-room EMR devices including computers, barcode scanners, etc.) | | | |



| Design Element: | Desirable Outcome: | Design Strategies: | Reference: |
|-----------------------------------------------------------|----------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Layout-Overall | Improved communication | Place for a physician/nurse to sit/stand around the patient bed to converse with the patient | |
| | Improved Job satisfaction | Large single rooms | (Berry & Parish 2008; Harris, Shepley, White, Kolberg, & Harrell, 2006) |
| | | Flexible patient room layout accommodating care activities when patient needs change (e.g. sufficient spaces for various care activities, single room maternity care) | (Janssen, Klein, Harris, Soolsma, & Seymour, 2001) |
| | Reduced patient stress, anxiety | Single-bed patient rooms | (Arenson, MacDonald et al., 2013; Zaal, Spruyt et al., 2013) |
| | | Nature view out of window in patient's line of sight | (Dijkstra, Pieterse, & Pruyn, 2006; Lee et al., 2004; Miller, Hickman, & Lemasters, 1992; Schneider, Prince-Paul, Allen, Silverman, & Talaba, 2004; Tse, Ng, Chung, & Wong, 2002; Ulrich, 1984; Ulrich, 1999; Ulrich, Lunden, Eltinge, 1993) |
| | | Unappealing elements hidden from view (trash cans, soiled linen, scrub basin, sharps container, etc.) | |
| | | Spaces (e.g. space around bed for movement) supports multiple labor/birthing/breastfeeding postures (e.g. upright position) and movements (walk, sit, kneel, rest, lie down) | (Gedey, 2014; Gupta, Hofmeyr, & Shehmar, 2012; Lawrence, Lewis, Hofmeyr, Dowswell, & Styles, 2009) |
| | | Private bathroom with sufficient space for labor and delivery (e.g. drainage not blocked by use of birth ball if included) | (Hammond, Foureur, & Homer, 2014; Jenkinson, Josey, & Kruske, 2014; Newburn & Singh, 2003) |
| | | Spaces supporting massaging | (Brown, Douglas, & Flood, 2001; Jones et al., 2012; Magee & Askham, 2008; Taghinejad, Delpisheh, & Suhrabi, 2010) |
| | | Spaces supporting baby room-in | |
| | | Bathroom design support perinatal care (e.g. space for mother and newborns, space for changing diapers) | |
| | | Space supporting breastfeeding (e.g. lactation supplies, breast milk storage, pump assembly work surface) | (Morrison, Ludington-Hoe, & Anderson, 2006; Thompson & Heflin, 2011) |
| | Improved patient sense of control | Patient visibility and control of room entrance | (Newburn & Singh, 2003; Shin, Maxwell, & Eshelman, 2004) |
| | Improved patient satisfaction | Single-bed patient rooms | (Harris, Shepley, & White, 2006; Soufi et al., 2010) |
| | | Flexible patient room layout accommodating care activities when patient needs change (e.g. labor, delivery, recovery and/or postpartum [LDR/LDRP] rooms vs. separate rooms) to reduce need for patient transfers | (Hendrich, Fay, & Sorrells, 2004; Janssen, Klein, Harris, Soolsma, & Seymour, 2000; Newburn & Singh, 2003) |
| | Improved comfort | Accommodation for amenities for patient and family as considered appropriate, such as power outlets, refrigerator, drinking water, hot water, snacks, phones, etc. | |
| | Reduced noise | Single-bed patient rooms | (Hilton, 1985) |
| | Enhanced privacy | Single-bed patient rooms | (Mlinek & Pierce, 1997) |
| | | Minimum perceived visibility from corridor or public: caregiver can see the patient in a manner that protects patient's privacy | |
| | | Enclosed seating area (e.g. alcoves, windows areas) | (Shin, Maxwell, & Eshelman, 2004) |
| | Enhanced security | A clear path for caregiver exiting from room in case of any violence from patient or family members | |
| | | Room doors under staff visual monitoring (visibility from nursing station) | |
| | | Room doors distant from unit/stairwell exits | |
| Bathroom space to accommodate mother and newborn bassinet | | | |
| Change-readiness/future-proofing | Adequate room size to absorb additional functions as needed (such as an additional bed in case of emergencies) | | |



| Design Element: | Desirable Outcome: | Design Strategies: | Reference: |
|---------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------|
| Layout-Staff Zone | Safe delivery of care | Medication Safety Zones (MSZ) identified within the patient room | |
| | | MSZ located out of circulation paths to limit interruption and distraction | (Flynn et al., 1999; United States Pharmacopeia–National Formulary, 2010; Westbrook, Woods, Rob, Dunsmuir, & Day, 2010) |
| | | Space provided for medication associated equipment (e.g. barcode reader) and safety technology (e.g. computerized physician order entry [CPOE]) in the MSZ | (Bates et al., 2001; Poon et al., 2010) |
| | | Space provided for mobile medication-dispensing cart (if used) | |
| | | Organized and uncluttered workspace in the MSZ | |
| | Sharps container that is easy to access | | |
| | Efficient delivery of care | Space for charting (electronic medical record [EMR] and manual) away from sink | |
| Enhanced security | Space for newborn bassinet on the side of mother’s bed opposite of the door | | |
| Layout-Patient Zone | Safe delivery of care | Room layout that minimizes walking distance from nursing stations to patient bed | (Gurascio-Howard & Malloch, 2007) |
| | Efficient delivery of care | Space at headwall/footwall for emergency procedures | |
| | | Bed and chair clearances for safe patient handling | |
| | | Space for preparation for clinical procedures | |
| | | Space for people and equipment in a code blue response | |
| | | Space accommodation for patient handling/movement equipment (e.g. ceiling lifts, newborn transport equipment) | (Chhokar et al., 2005; Cohen et al., 2010; Joseph & Fritz, 2006; Marras, Knapik, Ferguson, 2009) |
| Reduced noise | Bed location/orientation to move patient head away from the door (without compromising patient monitoring) | | |
| Reduced patient stress, anxiety | Baby care supplies easily reachable by the mother | | |
| Layout-Family Zone | Improved communication | Family space positioned in line of sight of staff so they can be included in the conversation | |
| | | Furniture configured to facilitate communication | |
| | Improved family presence and engagement in patient care | Furniture (desk/chair/sleeper chair) that does not encroach into the patient/caregiver zone | |
| | | Family ability to see and hear the TV without disturbing the patient | |
| | | Visual connection between family and patient zones | |
| | | Ability for family to reach out and touch patient, and provide bedside care | |
| | | Access to areas outside of patient room, but in close proximity for family breaks (lounge, meditation room) | (Mroczek, Mikitarian, Vieira, & Rotarius, 2005; Samuels, 2009) |
| Flooring | Improved patient mobility and reduced falls | Flush flooring transitions | (Gulwadi & Calkins, 2008) |
| | | Flooring stable, firm and slip-resistant, especially around water usage area (e.g. bath, shower) | |
| | | Minimum joints and seams to ensure that sharp edged objects, like walking sticks or heels, do not cause trips | |
| | | Low reflectance value (LRV) of finish to minimize glare | (Dvorsky & Pettipas, 2007; Gulwadi & Calkin, 2008; Nanda, Malone, & Joseph, 2012; Willmott, 1986) |
| | | Low contrast in flooring patterns | (Calkins, Biddle, & Biesan, 2012; Nanda, Malone, & Joseph, 2012; Perritt, McCune, & McCune, 2005) |
| | | Minimum changes between flooring types within the room | (Calkins, Biddle, & Biesan, 2012; Nanda, Malone, & Joseph, 2012) |
| Reduced risk of injury | Flooring with energy-absorbent properties (to absorb the force of impact that causes injury, for example rubber) balanced with firmness (to reduce the risk of falling due to poor balance) | (Laing & Robinovitch, 2008; Nanda, Malone, & Joseph, 2012; Redfern & Cham, 2000; Wright & Laing, 2011) | |



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|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------|
| Flooring | Reduced risk of contamination | Smooth surfaces, with minimum perforations and crevices | |
| | | Minimum ridges or reveals that could serve as dust collectors | |
| | | Manufacturers' recommended cleaning protocols for the selected surface and finish materials compatible with recommendations by CDC (Centers for Disease Control and Prevention) Guidelines for Environmental Infection Control in Health-Care Facilities | (Kramer, Schwebke, & Kampf, 2006; Lankford et al., 2006; Sehulster et al., 2003) |
| | | Coved right angles between wall and floor | |
| | | Joints and seams treated for easy clean/maintenance | |
| | Improved staff health | Balance of floor cushioning for underfoot comfort with roller mobility to address staff fatigue associated with standing as well as pushing heavy equipment | (Gray, 2009; Hughes, Nelson, Matz, & Lloyd, 2011; Nanda, Malone, & Joseph, 2012) |
| | Improved job satisfaction | Attractive design in staff work zone and other areas (non-institutional materials and colors) | (Folkins, O'Reilly, Roberts, & Miller, 1977) |
| | | High durability to minimize visual cracks, stains and damages | |
| | Reduced patient stress, anxiety | Noise-reduction measures in patient room including staff work zone (e.g. sound absorbing finishes) | (Applebaum, Fowler, Fiedler, Osinubi, & Robson, 2010; Blomkvist, Eriksen, Theorell, Ulrich, & Rasmanis, 2005) |
| | | Non-glare finishes | |
| | Improved patient satisfaction | Floor that does not scratch/scuff easily | |
| | | Non-institutional appearance | (Altringer, 2010; Hodnett, Downe, Edwards, & Walsh, 2005) |
| | Reduced noise | Noise reduction measures (e.g. sound-absorbing finish materials) | (Van Rompaey, Elseviers, Van Drom, Fromont, & Jorens, 2012) |
| | | Flooring with high sound absorbing properties and low sound transmitting properties | (Nanda, Malone, & Joseph, 2012) |
| | Enhanced privacy | Floor finish and sub-floor conditions that mitigate noise levels transmitted by adjacent spaces | (Nanda, Malone, & Joseph, 2012) |
| | | Sound absorption or blocking measures to minimize sound transmission between patient rooms, and between patient rooms and corridors | (Barlas, Sama, Ward, & Lesser, 2001; Karro, Dent, & Farish, 2005; Mlinek & Pierce, 1997) |
| | Enhanced durability | Materials that can prevent the growth of mildew and mold due to moisture retention | (Sehulster et al., 2003) |
| | | Materials with high lifecycle performance: minimum wear and tear over time; sustaining recommended cleaning protocols | (Sehulster et al., 2003) |
| | | Flooring that sustains the impact of mobile equipment (e.g. flooring materials including adhesive compatible with equipment weight to avoid indentation) and other frequent wear and tear | (Nanda, Malone, & Joseph, 2012) |
| | Improved air quality | Minimum emissions of volatile organic compounds (VOCs) | |
| Materials that meet guidelines laid out in Green Guide for Healthcare 2007; and Leadership in Energy & Environmental Design (LEED) for Healthcare Indoor Environmental Quality (IEQ) | | | |
| Minimum need for surface coating and aerosol spray cleaners | | | |
| Low toxicity of materials used | | | |
| Enhanced sustainability | Finish materials with low hazardous content including plasticizers, volatile organic compounds, latex, and so on | (Bornehag et al., 2005; Galobardes et al., 2001; Holter et al., 2002; Jaakkola et al., 1999; Tuomainen et al., 2006) | |
| | Finish materials' production associated with less energy use and lower level of greenhouse gas emission or recyclable materials | (Sedjo, 2002) | |



| Design Element: | Desirable Outcome: | Design Strategies: | Reference: |
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| Wall | Improved patient mobility and reduced falls | Supported path (e.g. handrail) from bed to bathroom | (Calkins, Biddle, & Biesan, 2012; Tzeng & Yin, 2010) |
| | Reduced risk of contamination | Smooth surfaces, with minimum perforations and crevices | |
| | | Minimum ridges or reveals that could serve as dust collectors | |
| | | Manufacturers' recommended cleaning protocols for the selected surface and finish materials compatible with recommendations by CDC (Centers for Disease Control and Prevention) Guidelines for Environmental Infection Control in Health-Care Facilities | (Kramer, Schwebke, & Kampf, 2006; Lankford et al., 2006; Sehulster et al., 2003) |
| | | Joints and seams treated for easy clean/maintenance | |
| | Efficient delivery of care | Wipe-able/washable, easy-to-clean /disinfect High Touch Surfaces with minimal joints/seams in the room | (Carling, Briggs, Hylander, & Perkins, 2006; Carling, Briggs, Perkins, & Highlander, 2006; Carling, Parry, & Von Beheren, 2008; Dancer, White, Lamb, Girvan, & Robertson, 2009; Joseph, & Rashid, 2007; Lankford et al., 2007; Takai et al., 2002; Wilson & Ridgway, 2006) |
| | | Medical gases/power outlets mirrored on either side of the bed | |
| | | Convenient nurse control over lighting and temperature | |
| | | Locations of connections, outlets for both mother and newborn(s) during various birthing stages (e.g. labor aids, oxygen, suction, nitrous oxide outlets for both mother and newborn, newborn warmer, charting) verified with various caregivers for ease of access and use when needed | |
| | Improved job satisfaction | Sound-absorbing finish materials to reduce overall background noise level and consequently reduce the alarm volume level | |
| | | Attractive design in staff work zone and other areas (overall aesthetics, non-institutional materials and colors) | (Folkins, O'Reilly, Roberts, & Miller, 1977) |
| | | High durability for all elements (e.g. materials) to minimize visual cracks, stains and damages | |
| | Reduced patient stress, anxiety | Noise-reduction measures in patient room including staff work zone (e.g. sound absorbing finishes) | (Applebaum, Fowler, Fiedler, Osinubi, & Robson, 2010; Blomkvist, Eriksen, Theorell, Ulrich, & Rasmanis, 2005) |
| | | Non-glare finishes | |
| | | Non-institutional looking finish materials (e.g. subtle/soft contemporary color, texture variety) | (Altringer, 2010; Hodnett, Downe, Edwards, & Walsh, 2005) |
| | | Noise reduction measures (e.g. sound-absorbing finishes) | (Van Rompaey, Elseviers, Van Drom, Fromont, & Jorens, 2012) |
| | | Nature/mother/baby-themed artwork (print, electronic, or immersive) with unambiguous, clear, and culturally appropriate content in patient's line of sight (ensure that visibility is not impaired by glare) | (Kline, 2009; Nanda et al., 2012; Nanda, Eisen, Zadeh, & Owen, 2011; Ulrich & Gilpin, 2003; Ulrich, Simons, & Miles, 2003; Vincent, Battisto, & Grimes, 2010) |
| | | Display areas for personal mementos and gifts (flowers and cards) | (Hammond, Foureur, & Homer, 2014; Shin, Maxwell, & Eshelman, 2004) |
| | | Access to private courtyard or garden | (Burns, Zobbi, Panzeri, Oskrochi, & Regalia, 2007; Jones et al., 2012) |
| | | Access to music (with choice and volume control) | (Chang & Chen, 2005; Lee et al., 2002, 2004; Thorgaard et al, 2005) |
| Familiar smells, fresh air from operable windows | | (Burns, Zobbi, Panzeri, Oskrochi, & Regalia, 2007; Jones et al., 2012) | |
| Presence of clock and watch for patient's orientation to the time of day | | (McCusker et al., 2001) | |
| Enhanced patient sense of control | Soundproof walls to block external noise (e.g. planes, traffic), if needed | | |
| | Patient control of adjustable temperature, varied/dimmable lighting and shade, and entertainment within reach of bed and chair | | |



| Design Element: | Desirable Outcome: | Design Strategies: | Reference: |
|---------------------------------------------------------------------------------------------------------------------------------|----------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------|
| Wall | Improved patient engagement | Patient access to electronic media for education and entertainment | |
| | Improved patient satisfaction | Positive visual distractions (e.g. nature scene artworks) | (Diette, Lechtzin, Haponik, Devrotes, & Rubin, 2003; Lee et al., 2004) |
| | | Positive audio distractions (e.g. music, nature sounds) | (Chang & Chen, 2005; Lee et al., 2004) |
| | | Non-institutional looking finish materials, fixtures, and furniture | (Becker & Douglass, 2008; Swan, Richardson, & Hutton, 2003) |
| | | Noise reduction measures (e.g. sound-absorbing finishes) | (Hagerman et al., 2005) |
| | | Intuitive and easy-to-use environmental controls | |
| | Reduced noise | Wall construction and finish blocking/absorbing sound from outside, corridor, and adjacent rooms | (Barlas, Sama, Ward, & Lesser, 2001; Karro, Dent, & Farish, 2005; Mlinek & Pierce, 1997) |
| | Improved air quality | Minimum emissions of volatile organic compounds (VOCs) | |
| | | Materials that meet guidelines laid out in Green Guide for Healthcare 2007; and Leadership in Energy & Environmental Design (LEED) for Healthcare Indoor Environmental Quality (IEQ) | |
| | | Minimum need for surface coating and aerosol spray cleaners | |
| | | Low toxicity of materials used | |
| | Change readiness/future-proofing | Electrical power, data and medical gas outlets (number and spacing) in all zones (headwall, footwall, caregiver, patient and family zones) | |
| | Enhanced sustainability | Cost-effective insulation materials on exterior wall | (Khodakarami, Knight, & Nasrollahi, 2008) |
| Finish materials with low hazardous content including plasticizers, volatile organic compounds, latex, and so on | | (Bornehag et al., 2005; Galobardes et al., 2001; Holter et al., 2002; Jaakkola et al., 1999; Tuomainen et al., 2006) | |
| Finish materials' production associated with less energy use and lower level of greenhouse gas emission or recyclable materials | | (Sedjo, 2002) | |
| Ceiling | Reduced risk of contamination | Smooth surfaces, with minimum perforations and crevices | |
| | | Minimum ridges or reveals that could serve as dust collectors | |
| | | Manufacturers' recommended cleaning protocols for the selected surface and finish materials compatible with recommendations by CDC (Centers for Disease Control and Prevention) Guidelines for Environmental Infection Control in Health-Care Facilities | (Kramer, Schwebke, & Kampf, 2006; Lankford et al., 2006; Sehulster et al., 2003) |
| | | Joists and seams treated for easy clean/maintenance | |
| | Safe delivery of care | Noise-reduction measures to reduce noise level in MSZ (e.g. sound absorbing finishes, soundless alarms) | (Flynn, Barker, Gibson, Pearson, Smith, & Berger, 1996) |
| | Efficient delivery of care | Sound-absorbing finish materials to reduce overall background noise level and consequently reduce the alarm volume level | |
| | Improved job satisfaction | Attractive design in staff work zone and other areas (overall aesthetics, non-institutional materials and colors) | (Folkins, O'Reilly, Roberts, & Miller, 1977) |
| | | High durability for all elements (e.g. materials) to minimize visual cracks, stains and damages | |
| | | Noise-reduction measures in patient room including staff work zone (e.g. sound absorbing finishes) | (Applebaum, Fowler, Fiedler, Osinubi, & Robson, 2010; Blomkvist, Eriksen, Theorell, Ulrich, & Rasmanis, 2005) |
| | Reduced patient stress, anxiety | Non-glare finishes | |
| | Improved patient satisfaction | Non-institutional looking finish materials (e.g. subtle/soft contemporary color, texture variety) | (Altringer, 2010; Becker & Douglass, 2008; Hodnett, Downe, Edwards, & Walsh, 2005; Swan, Richardson, & Hutton, 2003) |
| | | Noise reduction measures (e.g. sound-absorbing finish materials) | (Hagerman et al., 2005; Van Rompaey, Elseviers, Van Drom, Fromont, & Jorens, 2012) |
| | Reduced noise | Use of acoustic tiles with high noise reduction coefficient (NRC) ratings | (Blomkvist, Eriksen, Theorell, Ulrich, & Rasmanis, 2005; Joseph & Ulrich, 2007) |
| Sound-absorbing ceiling construction and finish | | (Joseph & Ulrich, 2007) | |



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|---------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------|
| Ceiling | Improved air quality | Minimum emissions of volatile organic compounds (VOCs) | | |
| | | Materials that meet guidelines laid out in Green Guide for Healthcare 2007; and Leadership in Energy & Environmental Design (LEED) for Healthcare Indoor Environmental Quality (IEQ) | | |
| | | Minimum need for surface coating and aerosol spray cleaners | | |
| | | Low toxicity of materials used | | |
| | | | Finish materials with low hazardous content including plasticizers, volatile organic compounds, latex, and so on | (Bornehag et al., 2005; Galobardes et al., 2001; Holter et al., 2002; Jaakkola et al., 1999; Tuomainen et al., 2006) |
| Finish materials' production associated with less energy use and lower level of greenhouse gas emission or recyclable materials | | | (Sedjo, 2002) | |
| Window | Improved job satisfaction | Daylight accessible to staff when working in patient rooms | (Alimoglu & Donmez, 2005) | |
| | Reduced patient stress, anxiety | Presence of windows (with patient controlled shades) and other daylight harvesting methods (such as skylights) | (Beauchemin & Hays, 1996; Booker & Roseman, 1995; Choi, Beltrain, & Kim, 2012; Dijkstra, Pieterse, & Pruyn, 2006; Walch et al., 2005) | |
| | | Large windows for natural daylight and window views | (Beauchemin & Hays, 1996; Wilson, 1972) | |
| | | Soundproof windows/walls to block external noise (e.g. planes, traffic), if needed | | |
| | Improved patient satisfaction | Non-institutional looking finish materials | (Becker & Douglass, 2008; Swan, Richardson, & Hutton, 2003) | |
| | | Glare sources (window) designed to minimize patient discomfort | | |
| | Enhanced privacy | Prevention of patient being viewed from outside through exterior windows | | |
| | Improved air quality | | Minimum emissions of volatile organic compounds (VOCs) | |
| | | | Materials that meet guidelines laid out in Green Guide for Healthcare 2007; and Leadership in Energy & Environmental Design (LEED) for Healthcare Indoor Environmental Quality (IEQ) | |
| | | | Minimum need for surface coating and aerosol spray cleaners | |
| | | | Low toxicity of materials used | |
| | Enhanced sustainability | | Double-glazed windows, low U-value (measure of heat loss) glazing | (Hien, Wang, Chandra, Pandey, & Wei, 2005; Menzies & Wherrett, 2005; Wong, Wang, Noplie, Pandey, & Wei, 2005) |
| | | | Solar shading (e.g. reflective internal solar shadings) | (Hashemi, A. 2014; Rosencrantz, Håkansson, & Karlsson, 2005) |
| Materials with low hazardous content including plasticizers, volatile organic compounds, latex, and so on | | | (Bornehag et al., 2005; Galobardes et al., 2001; Holter et al., 2002; Jaakkola et al., 1999; Tuomainen et al., 2006) | |
| Materials' production associated with less energy use and lower level of greenhouse gas emission or recyclable materials | | | (Sedjo, 2002) | |
| Door | Improved patient mobility and reduced falls | Bathroom door is visible to the patient while in bed | (Calkins, Biddle, & Biesan, 2012) | |
| | | Large door openings to accommodate patient, attached equipment and caregiver | (Calkins, Biddle, & Biesan, 2012) | |
| | | Spatial clearance (e.g. door width) for bariatric patients | | |
| | Reduced risk of contamination | Wipe-able/washable, easy-to-clean /disinfect High Touch Surfaces with minimal joints/seams(e.g. door knobs) in the room | (Carling, Briggs, Hylander, & Perkins, 2006; Carling, Briggs, Perkins, & Highlander, 2006; Carling, Parry, & Von Beheren, 2008; Dancer, White, Lamb, Girvan, & Robertson, 2009; Joseph, & Rashid, 2007; Lankford et al., 2007; Takai et al., 2002; Wilson & Ridgway, 2006) | |
| | | Smooth surfaces, with minimum perforations and crevices | | |
| | | Minimum ridges or reveals that could serve as dust collectors | | |



| Design Element: | Desirable Outcome: | Design Strategies: | Reference: |
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| Door | Reduced risk of contamination | Manufacturers' recommended cleaning protocols for the selected surface and finish materials compatible with recommendations by CDC (Centers for Disease Control and Prevention) Guidelines for Environmental Infection Control in Health-Care Facilities | (Kramer, Schwebke, & Kampf, 2006; Lankford et al., 2006; Sehulster et al., 2003) |
| | | Joists and seams treated for easy clean/maintenance | |
| | Safe delivery of care | Minimum visual obstacles between nursing stations and patient head (e.g. glass doors, windows on doors) | |
| | Improved patient sense of control | Patient control of room entrance (e.g. sign requesting privacy) | (Newburn & Singh, 2003; Shin, Maxwell, & Eshelman, 2004) |
| | Improved patient satisfaction | Non-institutional looking finish materials | (Becker & Douglass, 2008; Swan, Richardson, & Hutton, 2003) |
| | | Noise reduction measures (e.g. sound-absorbing finishes) | (Hagerman et al., 2005) |
| | Reduced noise | Door construction and finish blocking/absorbing sound from outside, corridor, and adjacent rooms | (Barlas, Sama, Ward, & Lesser, 2001; Karro, Dent, & Farish, 2005; Mlinek & Pierce, 1997) |
| | | Minimal noise from equipment operation (e.g. door closure, curtain track) | |
| | Improved privacy | Sound absorption or blocking measures (e.g. acoustic ceiling tile) to minimize sound transmission between patient rooms, and between patient rooms and corridors | |
| | | Minimum perceived visibility from corridor or public areas (e.g. windowless door): caregiver can see the patient in a manner that protects patient's privacy | (Foureur, Leap, Davis, Forbes, & Homer, 2010, 2011; Foureur, Sheehy, et al., 2010; Jenkinson, Josey, & Kruske, 2014; Sheehy, Foureur, Catling-Paull, & Homer, 2011; Shin, Maxwell, & Eshelman, 2004) |
| | Improved durability | Door warrantied for prolonged time | |
| | | Materials that can prevent the growth of mildew and mold due to moisture retention | (Sehulster et al., 2003) |
| | | Materials with high lifecycle performance: minimum wear and tear over time; sustaining recommended cleaning protocols | (Sehulster et al., 2003) |
| | Improved air quality | Minimum emissions of volatile organic compounds (VOCs) | |
| | | Materials that meet guidelines laid out in Green Guide for Healthcare 2007; and Leadership in Energy & Environmental Design (LEED) for Healthcare Indoor Environmental Quality (IEQ) | |
| Minimum need for surface coating and aerosol spray cleaners | | | |
| Enhanced sustainability | Low toxicity of materials used | | |
| | Materials with low hazardous content including plasticizers, volatile organic compounds, latex, and so on | (Bornehag et al., 2005; Galobardes et al., 2001; Holter et al., 2002; Jaakkola et al., 1999; Tuomainen et al., 2006) | |
| | Materials' production associated with less energy use and lower level of greenhouse gas emission or recyclable materials | (Sedjo, 2002) | |
| HVAC | Reduced risk of contamination | Easy-to-clean HVAC (heating, ventilation, and air conditioning) equipment | (Lutz, Jin, Rinaldi, Wickes, Huycke, 2003) |
| | | Ultraviolet germicidal irradiation (UVGI) filters | (Menzies, Popa, Hanley, Rand, & Milton, 2003; Memarzadeh, Olmsted, & Bartley, 2010) |
| | | High-efficiency particulate absorption (HEPA) filters | (Barnes & Rogers, 1989; Crimi et al., 2006; Hahn et al., 2002; Sherertz et al., 1987) |
| | | Uniform, non-mixed airflow patterns whereby contaminants are directed toward exhaust registers and grilles | (Barnes & Rogers, 1989; Memarzadeh, 2011; Sehulster et al., 2003) |
| | | Negative-pressured rooms for infectious patients, as needed | (Gustafson et al., 1982) |
| | | Positive-pressured rooms for immunocompromised patients, as needed | (Gustafson et al., 1982) |



| Design Element: | Desirable Outcome: | Design Strategies: | Reference: |
|-----------------|---------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------|
| HVAC | Improved comfort | Ventilation and air conditioning system accommodates temperature differences during different seasons | (Memarzadeh, 2011; Memarzadeh & Manning, 2000) |
| | | Air exchange rate to avoid stuffiness without causing drafts | (Memarzadeh, 2011; Memarzadeh & Manning, 2000) |
| | | Additional heating for mother and newborn(s) (e.g. blanket warmer) | |
| | | Quiet heating, ventilation, and air conditioning (HVAC) system | |
| | Enhanced durability | Equipment warrantied for prolonged time | |
| | | Insulating material for the variable air flow units selected to function for the projected lifecycle for the unit | (Memarzadeh, 2011) |
| | Improved air quality | High rate of air changes per hour | (Li et al., 2007; Memarzadeh, 2011; Menzies, Fanning, Yuan, & FitzGerald, 2000) |
| | | Positioning of ventilation grilles on the ceiling for efficient ventilation and comfort | (Beggs, Kerr, Noakes, Hathway, & Sleight, 2008; Memarzadeh, 2011; Yi et al., 2009) |
| | | Equipment and other measures to monitor and control air quality (e.g. filtration, physical barriers) during construction/renovation | |
| | Enhanced sustainability | Energy-efficient heating, ventilation, and air conditioning (HVAC) systems | (Mathews, Botha, Arndt, & Malan, 2001; Mazzei, Minichiello, & Palma, 2002) |
| Lighting | Improved patient mobility and reduced falls | Night-lighting located between bed and bathroom | (Gulwadi & Calkins, 2008) |
| | Reduced risk of contamination | Minimum ridges, reveals, or horizontal surfaces on objects that could serve as dust collectors | |
| | Safe delivery of care | Task-lighting in the MSZ for <ol style="list-style-type: none"> 1. Computer order entry and handwritten order-processing if performed in the patient room 2. Medication preparation and administration 3. Visual confirmation of the correct patient (reading arm band), correct medication and dosage, identification and observation of the administration site | (Buchanan, Barker, Gibson, Jiang, & Pearson, 1991; United States Pharmacopeia–National Formulary, 2010) |
| | | Natural and artificial lighting (quantity, quality and locations) for patient monitoring and assessment | |
| | | Lighting enabling caregiver to check on the patient and equipment (intravenous [IV] pump etc.) during the night without disturbing patient | |
| | Efficient delivery of care | Lighting at point of care and around patient bed for detailed examination of patient | |
| | | Lighting to support patient care activities in the room without disturbing the patient at all times of the day/night | |
| | Reduced patient stress, anxiety | Lighting design allows lighting variation (i.e. bright light during daytime and reduced light during nighttime) for the purpose of maintaining patients' circadian rhythm | (Vinal, 1997) |
| | Improved patient satisfaction | Non-institutional looking finish materials (e.g. subtle/soft contemporary color, texture variety, soft/yielding furnishing) | (Altringer, 2010; Becker & Douglass, 2008; Hodnett, Downe, Edwards, & Walsh, 2005; Swan, Richardson, & Hutton, 2003) |
| | Improved family presence and engagement in patient care | Lighting for family space that does not disturb patients | |
| | Enhanced sustainability | Energy-efficient lighting fixtures (e.g. light-emitting diode [LED] lighting fixture) | (Guenther & Vittori, 2007; Li, Lam, & Wong, 2006) |
| | | Lighting controls to reduce waste of energy for lighting (e.g. photoelectric dimming system, occupancy sensors) | |



| Design Element: | Desirable Outcome: | Design Strategies: | Reference: |
|---------------------|--------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Furniture | Improved patient mobility and reduced falls | Furniture sturdy and stable to support patient transfer and weight bearing requirements (including requirements for bariatric patients) | |
| | | Chairs with armrests | |
| | | Easily seen casters for rolling furniture which can be locked | |
| | | Space beneath the chair to support foot position changes | |
| | | Adjustable seat height and back to enable the sit-to-stand movement | |
| | | Furniture designed for bariatric patients | |
| | Reduced risk of injury | No sharp edges in furniture and fixtures found in patient/caregiver pathways (e.g. rounded corners of casework) | |
| | Reduced risk of contamination | Minimum ridges, reveals, or horizontal surfaces on objects that could serve as dust collectors | |
| | | Minimum surface joints/seams | |
| | | Smooth & nonporous surfaces | |
| | | Impervious material for upholstery | |
| | Reduced patient stress, anxiety | Non-institutional looking finish materials (e.g. subtle/soft contemporary color, texture variety, soft/yielding furnishing) | (Altringer, 2010; Becker & Douglass, 2008; Hodnett, Downe, Edwards, & Walsh, 2005; Swan, Richardson, & Hutton, 2003) |
| | Improved patient satisfaction | Improved family presence and engagement in patient care | |
| | | Comfortable and flexible accommodation/place (e.g. chair, sofa bed) for families to rest or lie down | (Hodnett, Gates, Hofmeyr, Sakala, & Weston, 2011; Madi, Sandall, Bennett, & MacLeod, 1999; Jenkinson, Josey, & Kruske, 2014; Malone & Delinger, 2012; Shin, Maxwell, & Eshelman, 2004) |
| | | Furniture configured to facilitate interaction between patient and family | |
| Improved comfort | Furniture suitable for wide-age and size variations (consider bariatric populations) | | |
| | Sleep sofa/ chair comfortable for overnight stay | | |
| | Patient chair comfortable without compromising safety | | |
| Enhanced privacy | Furniture configured to allow patient and family privacy | | |
| Enhanced durability | Furniture warranted for prolonged time | | |
| Casework/ Storage | Reduced risk of injury | No sharp edges in fixtures found in patient/caregiver pathways (e.g. rounded corners of casework) | |
| | | Spaces for storing patient handling/movement devices and accessories when not in use (in room or in other quickly accessible spaces in unit) | |
| | Reduced risk of contamination | Minimum ridges, reveals, or horizontal surfaces on objects that could serve as dust collectors | |
| | | Top of casework, headwall and other fixed items visible and accessible to facilitate cleaning | |
| | Efficient delivery of care | Flexible but defined options for storage of common medical supplies (linens, medication, etc.), close to the patient (in or outside the room) to decrease staff time fetching supplies based on a confirmed supply policy | |
| | | Visual and tactile discrimination between medical supplies through use of size, color and texture | |
| | | Sufficient spaces for storage of bedside electronic medical records (in-room EMR devices including computers, barcode scanners, etc.) | |
| | Reduced patient stress, anxiety | Minimal visual clutter (e.g. equipment and wires) in the room | |
| | | Equipment and wires hidden from patient view (e.g. stowed away equipment/surgical light, concealed gas outlets) when not in use during certain birthing stages (e.g. labor) but easily accessible when needed | (Hodnett, Downe, Edwards, & Walsh, 2005) |



| Design Element: | Desirable Outcome: | Design Strategies: | Reference: | |
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| Casework/ Storage | Enhanced patient sense of control | Provision for secured storage in patient and family zone Bed-side storage accessible to patient lying in bed | | |
| | Enhanced security | Provisions to lock patient's valuables Provisions to lock sensitive medical supplies | | |
| | Change-readiness/future-proofing | Reconfigurable casework | | |
| Sink/Alcohol Gel Dispenser | Reduced risk of contamination | Built-in sinks with seamless countertop surface | (Bartley, Olmsted, & Haas, 2010; Hota et al., 2009) | |
| | | Faucets located off-center (to the side of drain) to prevent bio-film splash | (Bartley, Olmsted, & Haas, 2010; Hota et al., 2009) | |
| | | Deep sink basins to prevent splashing from drain to other surfaces | (Bartley, Olmsted, & Haas, 2010; Hota et al., 2009) | |
| | | Water pressure modulated to prevent bio-film splash | (Bartley, Olmsted, & Haas, 2010; Hota et al., 2009) | |
| | | Distance or blockage between sinks and patient area to prevent bio-film splash to patient area | (Hota et al., 2009) | |
| | | Wipe-able/washable, easy-to-clean /disinfect High Touch Surfaces with minimal joints/seams(e.g. faucets, sinks) in the room | (Carling, Briggs, Hylander, & Perkins, 2006; Carling, Briggs, Perkins, & Highlander, 2006; Carling, Parry, & Von Beheren, 2008; Dancer, White, Lamb, Girvan, & Robertson, 2009; Joseph, & Rashid, 2007; Lankford et al., 2007; Takai et al., 2002; Wilson & Ridgway, 2006) | |
| | Improved hand sanitation practices | ICRA (infection control risk assessment) reviewed location | | |
| | | Sink/dispenser visible to staff as they enter the room | | (Nevo et al., 2010) |
| | | Ergonomically design for ease of use (e.g. height suitable for staff population, faucet height/location, lighting, foot pedal [if any] location) | | |
| | | Sink/dispenser visible and accessible to patients and family but far away enough to prevent bio-film splash to patient area | | |
| | | Visual cues directing attention to sink/dispenser | | (Davis, 2010; Nevo et al., 2010) |
| | | Electronic hand hygiene reminders | | (Fakhry, Hanna, Anderson, Holmes, & Nathwani, 2012; Swoboda, Earsing, Strauss, Lane, & Lipsett, 2004) |
| | | Sensor technology for faucets, towel dispensers, alcohol gel dispensers, soap dispensers etc. | | (Larson, Albrecht, & O'Keefe, 2005) |
| Other hands free mechanisms (e.g. wrist blades) for faucets, towel dispensers, alcohol gel dispensers, soap dispensers etc. | | | | |
| Reduced noise | Minimal noise from equipment operation | | | |
| Enhanced sustainability | Low-consumption flush valves and aerators on toilets, urinals, and lavatory faucets; flow control faucets | | (Massachusetts Water Resources Authority, n.d.) | |
| Patient Handling/ Movement Equipment (Ceiling Lifts) | Improved patient mobility and reduced falls | Clear path for use of patient handling/movement equipment (e.g. ceiling-lift) from patient bed to bathroom | (Calkins, Biddle, & Biesan, 2012; Joseph & Fritz, 2006) | |
| | | Standing assist aids/lifts with ambulation capacity | | |
| | | Patient handling/movement devices specifically designed for bariatric patients | | |
| | Reduced risk of injury | Ceiling lifts for patient handling/movement (e.g. lifting arms/legs, lateral transfers, repositioning for patient care, transportation, and other tasks). Include coverage to the bathroom; using traverse tracks to ensure coverage to key locations in the room | | |
| | Improved staff health | Position of ceiling lift tracks for main patient handling/movement tasks (e.g. moving patient from bed to wheelchair, lifting legs/arms, positioning/repositioning) | | (Chhokar et al., 2005; Cohen et al., 2010; Joseph & Fritz, 2006; Marras, Knapik, Ferguson, 2009) |



| Design Element: | Desirable Outcome: | Design Strategies: | Reference: |
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| Patient Handling/Movement Equipment (Ceiling Lifts) | Reduced risk of injury | Floor (portable) lifts for patient handling/movement; including moving patient to the bathroom | (Cohen et al., 2010) |
| | Improved staff health | Other patient handling/movement equipment if included in the functional program (e.g. sling, lateral transfer devices, stand assist aids) | (Cohen et al., 2010) |
| Communication/Monitoring Equipment | Safe delivery of care | Noiseless paging/visual alarms and displays | |
| | | Selection of alarm systems with centralized alarms at nursing stations and other features to reduce noise in patient rooms | |
| | Efficient delivery of care | Telemedicine connections | |
| | | Visible and legible communication systems (such as patient room boards) to provide care team information to patients and families | |
| | Improved communication | Easily accessible communication system (e.g. telephone, intercom) for staff between patient room and other maternity care spaces (e.g. nursing station, OR) | |
| | | Reduced patient stress, anxiety | Minimum noise sources in/around patient room (e.g. bedside phone) |
| | Improved comfort | Elimination or reduction of noise sources (e.g. alarms, pagers, hands free communication etc.) | (Joseph & Ulrich, 2007; Stanchina, Abu-Hijleh, Chaudhry, Carlisle, & Millman, 2005; Xie, Kang, & Mills, 2009) |
| | Improved family presence and engagement in patient care | Wireless connectivity/ cellphone access | |
| Enhanced security | Caregiver control over computer screen to allow private entering of information (to protect electronic medical record [EMR] from being viewed by other patients and unrelated staff) as well as sharing of information with patient (when needed) | | |
| | Security system (e.g. infant security system, video monitoring) | | |
| Change readiness/future-proofing | Coordination with information technology (IT) and communications experts to plan flexible infrastructure that can adapt to expected future technologies | | |
| Sound-masking Equipment | Reduced patient stress, anxiety | Use of white noise/sound masking to reduce disruptions from noise (e.g. white noise machines) | (Stanchina, Abu-Hijleh, Chaudhry, Carlisle, & Millman, 2005; Xie, Kang, & Mills, 2009) |
| | Improved comfort | | |
| | Enhanced privacy | Technology to filter/mask external noise such as white noise machine; pillow speaker and access to music | (Joseph & Ulrich, 2007) |
| Privacy Curtain | Reduced risk of contamination | Privacy curtains that can be cleaned and disinfected (e.g. waterproof shower curtains) or are dispensable | |
| | | Clips or handles used on privacy curtains to minimize contact area that should be cleaned and disinfected | |
| | | Curtains that can be easily removed for cleaning and re-installed | |
| | | Wipe-able/washable, easy-to-clean/ disinfect High Touch Surfaces with minimal joints/seams in the room | (Carling, Briggs, Hylander, & Perkins, 2006; Carling, Briggs, Perkins, & Highlander, 2006; Carling, Parry, & Von Beheren, 2008; Dancer, White, Lamb, Girvan, & Robertson, 2009; Joseph, & Rashid, 2007; Lankford et al., 2007; Takai et al., 2002; Wilson & Ridgway, 2006) |



| Design Element: | Desirable Outcome: | Design Strategies: | Reference: |
|-------------------------------------------------------------|-----------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------|
| Privacy Curtain | Reduced patient stress, anxiety | Non-glare finishes | |
| | | Non-institutional looking finish materials (e.g. subtle/soft contemporary color, texture variety) | (Altringer, 2010; Becker & Douglass, 2008; Hodnett, Downe, Edwards, & Walsh, 2005; Swan, Richardson, & Hutton, 2003) |
| | Improved patient satisfaction | | |
| | Improved patient sense of control | Patient control of room entrance (e.g., privacy curtains controlled by patient) | (Newburn & Singh, 2003; Shin, Maxwell, & Eshelman, 2004) |
| | Reduced noise | Minimal noise from equipment operation (e.g. curtain track) | |
| | Enhanced privacy | Minimum perceived visibility from corridor or public areas: caregiver can see the patient in a manner that protects patient's privacy | |
| | Enhanced durability | Materials that can prevent the growth of mildew and mold due to moisture retention | (Sehulster et al., 2003) |
| | | Materials with high lifecycle performance: minimum wear and tear over time; sustaining recommended cleaning protocols | (Sehulster et al., 2003) |
| | Improved air quality | Minimum emissions of volatile organic compounds (VOCs) | |
| | | Materials that meet guidelines laid out in Green Guide for Healthcare 2007; and Leadership in Energy & Environmental Design (LEED) for Healthcare Indoor Environmental Quality (IEQ) | |
| Minimum need for surface coating and aerosol spray cleaners | | | |
| Low toxicity of materials used | | | |
| Maternity Care Equipment | Reduced patient stress, anxiety | Furniture/equipment (e.g. soft-covered benches, floor mattresses, birth balls, bean bags, balls, pulling ropes, grab bars, round corner, lactation supplies, breast milk storage) supporting multiple labor/birthing/breastfeeding postures (e.g. upright position) and movements (walk, sit, kneel, rest, lie down) | (Gedey, 2014; Gupta, Hofmeyr, & Shehmar, 2012; Lawrence, Lewis, Hofmeyr, Dowswell, & Styles, 2009) |
| | | Bathroom ergonomic design for labor and delivery (e.g. fixture height) | (Hammond, Foureur, & Homer, 2014; Jenkinson, Josey, & Kruske, 2014; Newburn & Singh, 2003) |
| | | Pool or large birthing bath (depth to cover legs while sitting, thermostatic control, plumbing for quick filling and emptying, enclosed, at least two-sided access, support bars, shower hose over the bath) | (Cluett & Burns, 2009; Cluett, Pickering, Getliffe, & James, 2004; Jones et al., 2012; Lepori, 1994; Leung et al., 2013; Newburn & Singh, 2003) |
| | | Equipment supporting massaging (e.g. roller, table, chair, bed) | (Brown, Douglas, & Flood, 2001; Jones et al., 2012; Magee & Askham, 2008; Taghinejad, Delpisheh, & Suhrabi, 2010) |
| | | Equipment supporting baby room-in (e.g. infant warmer, blanket warmer, bassinet) | |
| | | Equipment supporting breastfeeding (e.g. lactation supplies, nursing pillows) | (Morrison, Ludington-Hoe, & Anderson, 2006; Thompson & Heflin, 2011) |